

Terms of Service

Updated September 17, 2026 | discountrouter.ai

Business terms for DiscountRouter APIs, routing infrastructure, software, tools, and related services.

These Terms of Service ("Terms") govern access to and use of the DiscountRouter website, APIs, routing infrastructure, Bridge or other connection tools, software, documentation, and related services (collectively, the "Services"). By creating an account, obtaining an API key, signing an order form, paying an invoice, funding an account, or accessing or using the Services, you agree to these Terms.

The Services are offered for business, professional, and commercial use. If you use the Services for an organization, you represent that you have authority to bind that organization, and "Customer" and "you" refer to that organization.

1. Services and Model Routing

DiscountRouter provides infrastructure that allows Customers to access supported artificial intelligence models and related capabilities through a unified, OpenAI-compatible endpoint and associated tools.

Customer selects the model used for each request. DiscountRouter routes the request to the selected model or model provider and does not intentionally substitute a different model without disclosure. If the selected model is unavailable, DiscountRouter may return an error, throttle the request, or offer an optional alternative only where Customer has affirmatively enabled that behavior.

Available models, features, context windows, rate limits, modalities, regions, and technical requirements may change. Third-party model providers may modify or discontinue models without notice to DiscountRouter.

DiscountRouter is independent and is not affiliated with, sponsored by, or endorsed by any model provider or tool maker unless expressly stated.

2. Accounts, Credentials, and Verification

Customer must provide accurate account and billing information and keep it current. DiscountRouter may require reasonable business, identity, payment, fraud-prevention, sanctions, or security verification before or during service.

Customer is responsible for safeguarding credentials and API keys, restricting them to its authorized employees and contractors acting on its behalf, and all activity under its account. API keys must remain in secure, access-controlled systems and may not be posted publicly, embedded in public client-side code, sold, rented, sublicensed, or disclosed to unauthorized parties. Access through an application is permitted only as described in Section 14; it does not authorize sharing credentials or account access with downstream users.

Customer must promptly notify DiscountRouter of suspected credential compromise. DiscountRouter may rotate, disable, restrict, or revoke credentials when reasonably necessary to protect the Services or enforce these Terms.

Customer may not use false identities, conceal beneficial control of accounts to evade restrictions, or acquire or use compromised accounts, credentials, or payment methods. Customer must reasonably cooperate with proportionate account-security and abuse inquiries. Such inquiries do not authorize disclosure of unrelated

personal information, third-party secrets, or prompt and response content contrary to the Privacy Policy or applicable DPA.

3. Customer Content and Data Rights

"Customer Content" means prompts, messages, files, images, instructions, data, and other material submitted through the Services, together with model responses returned to Customer.

As between Customer and DiscountRouter, Customer retains its rights in Customer Content. Customer grants DiscountRouter a limited, non-exclusive right to receive, process, transmit, route, and temporarily hold Customer Content solely as necessary to provide, secure, troubleshoot, and operate the Services and to comply with law.

DiscountRouter does not persistently store prompt or response content as part of its ordinary API routing service. Prompt and response content passes through system memory and network infrastructure as necessary to transmit requests and return responses. This statement applies to DiscountRouter and does not override the data-handling practices of the selected model provider.

Customer represents that it has all rights, permissions, notices, and lawful bases necessary to submit Customer Content and to instruct DiscountRouter and selected model providers to process it.

4. Operational Metadata

DiscountRouter may process and retain limited operational metadata reasonably necessary to authenticate requests, meter usage, bill Customers, enforce quotas and rate limits, detect abuse, secure infrastructure, troubleshoot incidents, and maintain records. Operational metadata may include request and account identifiers, model identifiers, token and usage quantities, timestamps, latency, response status, error codes, rate-limit activity, billing quantities, and security events.

Operational logging is designed to record technical measurements and identifiers rather than the substantive content of prompts and model responses.

5. Third-Party Models and Provider Terms

The Services depend on third-party model providers and infrastructure. Customer authorizes DiscountRouter to transmit Customer Content to the provider operating the model selected by Customer.

Use of a model may be subject to provider-specific restrictions, safety policies, technical limits, or lawful-use requirements. Customer agrees to comply with restrictions applicable to the models it selects. DiscountRouter may enforce provider requirements or disable access to a model where reasonably necessary to preserve access, comply with law, or prevent abuse.

DiscountRouter does not control a third-party provider's model behavior, accuracy, output quality, uptime, pricing, retention practices, policy changes, or continued availability.

6. AI Output and Customer Review

Artificial intelligence outputs may be inaccurate, incomplete, outdated, offensive, misleading, non-unique, or similar to outputs generated for other users. Outputs may also implicate third-party rights.

Customer is responsible for evaluating outputs before relying on them and for implementing appropriate human review and safeguards, particularly for consequential, regulated, or high-impact decisions.

DiscountRouter does not provide legal, medical, financial, accounting, employment, insurance, or other professional advice through model outputs.

7. Acceptable Use

Customer must comply with the DiscountRouter Acceptable Use Policy available at <https://discountrouter.ai/acceptable-use.pdf>, which is incorporated into these Terms, applicable law, and lawful provider restrictions. Customer is responsible for the conduct of its employees, contractors, applications, and permitted end users that access the Services through its account.

Customer may not use, enable, facilitate, or knowingly supply the Services for prohibited resale, third-party model routing, account or credit abuse, payment fraud, circumvention, unlawful activity, or security abuse. The Acceptable Use Policy provides further requirements and examples.

DiscountRouter may investigate suspected abuse and may limit, suspend, or terminate access when reasonably necessary to address unlawful activity, material security risk, provider violations, fraud, nonpayment, or material breach.

8. Fees, Metering, Taxes, and Invoices

Fees may be established by published pricing, quote, order form, invoice, account dashboard, or other written commercial agreement. Unless otherwise stated, fees are denominated in U.S. dollars and exclude applicable taxes.

Usage-based charges are calculated using DiscountRouter metering records, which may incorporate usage information returned by upstream providers. Model, token type, cached input, fresh input, output, image size, modality, provider, region, and other technical characteristics may affect price.

Customer must dispute a usage or invoice amount in good faith within 30 days after the applicable invoice or charge becomes available. Undisputed amounts remain due. Failure to dispute within that period waives the billing dispute to the maximum extent permitted by law, except in cases of fraud or manifest error.

Customer is responsible for sales, use, value-added, withholding, and similar taxes arising from its purchase or use of the Services, other than taxes based on DiscountRouter's net income.

9. Prepaid Credits and Account Balances

If DiscountRouter offers prepaid credits or account balances, they are a contractual right to consume Services and are not bank deposits, stored-value accounts, securities, or cash equivalents. Credits have no cash value except where required by law or expressly agreed in writing.

Credits, token allowances, quotas, and account balances are for Customer's permitted consumption of the Services only. Customer may not sell, resell, rent, trade, broker, sublicense, or otherwise monetize or distribute them to others, including through a marketplace, group-buy arrangement, or bundled offering. Credits are non-transferable except for a non-resale administrative transfer expressly approved by DiscountRouter in writing.

Unused credits are non-refundable upon termination except where required by law or expressly stated in an order form. Fraudulently obtained, duplicated, or improperly credited balances may be reversed. Good-faith billing disputes and legally protected refund or payment-dispute rights are not prohibited.

10. Recurring Charges and Auto-Renewal

A subscription, committed-use plan, or recurring minimum applies only where the checkout flow, order form, or written commercial agreement clearly identifies the amount or pricing method, billing frequency, renewal term, and cancellation method.

Where recurring billing applies, Customer authorizes DiscountRouter to charge the approved payment method or invoice Customer according to the disclosed billing schedule until cancellation or expiration. Customer may cancel in the manner described in the applicable order form, account interface, or Billing, Credits, Refund & Cancellation Policy.

DiscountRouter will not rely on Customer silence to create a recurring paid commitment that was not disclosed at enrollment.

11. Price Changes and Provider Cost Changes

DiscountRouter may change prices for future usage by providing reasonable notice through the website, account interface, email, quote, or other business communication. A fixed price or committed rate stated in a signed order form controls for the stated commitment period.

Upstream provider pricing may change. Unless an order form expressly guarantees a fixed rate, DiscountRouter may adjust affected rates prospectively to reflect provider cost changes, taxes, currency effects, infrastructure costs, or material changes in service economics.

12. Savings Estimates and Promotional Claims

Pricing examples, percentage savings, calculators, and comparisons shown on the website are illustrative unless expressly stated as a contractual guarantee. Actual costs and savings depend on Customer's model mix, cached versus fresh input, output volume, modalities, usage volume, provider pricing, and negotiated commercial terms.

A personalized quote or signed order form supersedes illustrative website examples for the applicable Customer.

13. Rate Limits, Quotas, and Fair Use

DiscountRouter may apply reasonable rate limits, concurrency limits, quotas, cooldowns, spending controls, or other technical restrictions to protect service stability, provider access, and Customers. Limits may vary by account, model, plan, or provider and may be changed prospectively.

Customer may not bypass or evade authentication, rate limits, concurrency limits, quotas, spending controls, safety controls, geographic restrictions, or suspensions. This includes using multiple accounts, identities, organizations, credentials, networks, or intermediaries to aggregate allowances or continue restricted activity. Customer may not manipulate metering, usage reporting, caches, retries, cancellations, or billing mechanisms to obtain uncharged or discounted usage to which it is not entitled.

Customer must observe documented retry and backoff instructions and stop traffic that it knows is materially disrupting the Services. Automated workflows and ordinary production traffic within applicable limits are permitted. Stress tests, load tests, or intentional resource-exhaustion testing against DiscountRouter or its upstream connections require prior written authorization.

14. No Resale or Third-Party Model Routing; Permitted Applications

Customer may not use the Services as an upstream source for a third-party model router, model aggregator, routing marketplace, general-purpose model API, API proxy, relay, or white-label model-access service. Customer may not make DiscountRouter-backed model access available to another router or reseller, whether publicly or privately, directly or indirectly, for payment or free of charge.

Customer may not sell, resell, rent, lease, sublicense, broker, trade, pool for unrelated parties, or otherwise distribute access to the Services, API credentials, accounts, tokens, token allowances, credits, quotas, inference capacity, or model usage. The prohibition applies regardless of branding, billing unit, markup, bundled subscription, reimbursement, or whether DiscountRouter is identified to the downstream recipient. Calling an offering a membership, integration, managed account, or software wrapper does not permit conduct that is substantively model-access or token resale.

Customer may use the Services for its own internal business purposes, including through internal gateways or authorized development tools used solely on its behalf. Customer may also embed AI functionality in its own bona fide application or workflow that supplies distinct functionality to its end users, provided that the offering is not a model router, general-purpose model-access service, pass-through API, or token or capacity resale arrangement. A thin interface or rebranding alone is not distinct functionality. Charging for a permitted application or selling a finished work product does not by itself constitute prohibited resale.

Permitted application users must not receive DiscountRouter credentials, transferable token or credit balances, or access that allows them to use Customer's DiscountRouter capacity outside the application's permitted functionality. Customer must apply appropriate access controls and abuse safeguards, prevent prohibited downstream use, and remain responsible for its product, user notices, permissions, billing, support, and compliance. Customer may not indirectly do through another party what these Terms prohibit it from doing directly.

15. Beta, Preview, and Experimental Features

Features identified as beta, preview, experimental, early access, evaluation, or similar are provided for testing and may be changed or discontinued at any time. They may be less reliable, may not be covered by an SLA, and may have additional limitations communicated at access.

16. Intellectual Property

DiscountRouter and its licensors retain all rights in the Services, including software, APIs, routing technology, gateways, Bridge functionality, interfaces, documentation, designs, trademarks, and other proprietary materials. No ownership rights are transferred except for the limited access rights expressly granted by these Terms.

Subject to these Terms and payment of applicable fees, DiscountRouter grants Customer a limited, non-exclusive, non-transferable, revocable right to access and use the Services during the applicable service period for Customer's internal business purposes and permitted embedded uses.

17. Restrictions on Proprietary Platform Use

Except where applicable law prohibits restriction, Customer may not reverse engineer non-public portions of the Services, circumvent technical protections, scrape non-public service data, use confidential platform information to build a substantially similar routing service, or publish misleading benchmark results that misrepresent configuration, pricing, or performance.

This section does not restrict lawful interoperability, security research conducted with authorization, or independent competitive development that does not misuse DiscountRouter confidential information.

18. Feedback

Customer may provide suggestions or feedback. DiscountRouter may use feedback without restriction or payment, provided it does not publicly identify Customer as the source without permission.

19. Confidentiality

Each party may receive non-public information that reasonably should be understood as confidential. The receiving party will use it only for purposes of the business relationship and will protect it using at least reasonable care.

Confidential information excludes information that becomes public without breach, was lawfully known without restriction, is independently developed without use of the disclosing party's confidential information, or is lawfully received from another source.

A receiving party may disclose confidential information where required by law or valid legal process and, where legally permitted, will provide reasonable notice to the disclosing party.

20. Security

DiscountRouter will maintain reasonable administrative, technical, and organizational safeguards appropriate to the nature of the Services. Customer is responsible for securing its systems, endpoints, credentials, applications, and user access.

No internet-based service is completely secure. DiscountRouter does not guarantee that unauthorized access, vulnerabilities, or interruptions will never occur.

21. Privacy and Data Processing

DiscountRouter processes personal information as described in its Privacy Policy. Where DiscountRouter processes personal information on behalf of a business Customer, the DiscountRouter Data Processing Addendum applies to the extent incorporated by these Terms or an applicable order form.

22. Suspension

DiscountRouter may suspend or restrict access where reasonably necessary to address security risk, abuse, provider requirements, unlawful activity, sanctions concerns, material breach, overdue undisputed amounts, or threats to the availability or integrity of the Services.

Protective measures may include throttling affected traffic, restricting model access, disabling compromised keys, requiring credential rotation or proportionate business-use verification, and suspending affected accounts. DiscountRouter will seek to limit measures to what is reasonably necessary in the circumstances; immediate action may be necessary to prevent ongoing harm.

Where circumstances permit, DiscountRouter will use commercially reasonable efforts to notify Customer and restore access after the issue is resolved.

Customer may request review of an enforcement decision at sales@discountrouter.ai and provide relevant corrective information. Investigation and record handling remain subject to the Privacy Policy, DPA where applicable, and law. This section does not create unrestricted content-monitoring or retention rights, automatic monetary penalties, or a waiver of Customer's statutory rights.

23. Term and Termination

These Terms continue while Customer uses the Services. An order form may establish a fixed term, minimum commitment, renewal term, or separate termination rights.

Either party may terminate for material breach if the breach is not cured within 30 days after written notice, except that DiscountRouter may terminate immediately for unlawful activity, material security threats, intentional abuse, or repeated material violations.

Upon termination, Customer must stop using the Services and pay amounts accrued through the effective termination date. Sections that by their nature should survive termination, including payment, confidentiality, intellectual property, disclaimers, liability limitations, indemnity, and dispute provisions, survive.

24. Service Changes and End-of-Life

DiscountRouter may modify the Services and may add, replace, or discontinue features. For material DiscountRouter-controlled changes that substantially reduce core paid functionality, DiscountRouter will use commercially reasonable efforts to provide advance notice where practicable.

Third-party model deprecations, emergency security changes, provider access changes, and legal requirements may require immediate action without advance notice.

25. Warranties

Each party represents that it has authority to enter into the agreement. Customer additionally represents that its use of the Services will comply with law and that it has the rights necessary for Customer Content.

EXCEPT FOR EXPRESS WARRANTIES IN A SIGNED ORDER FORM, THE SERVICES, THIRD-PARTY MODELS, OUTPUTS, AND BETA FEATURES ARE PROVIDED "AS IS" AND "AS AVAILABLE." TO THE MAXIMUM EXTENT PERMITTED BY LAW, DISCOUNTRouter DISCLAIMS IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, AND UNINTERRUPTED OR ERROR-FREE OPERATION.

26. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NEITHER PARTY WILL BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR FOR LOST PROFITS, LOST REVENUE, LOST BUSINESS, LOSS OF GOODWILL, OR LOSS OF DATA, ARISING OUT OF OR RELATING TO THE SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, DISCOUNTRouter'S TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATING TO THE SERVICES WILL NOT EXCEED THE AMOUNTS PAID OR PAYABLE BY CUSTOMER TO DISCOUNTRouter DURING THE 12 MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

THE LIMITATIONS ABOVE DO NOT APPLY TO LIABILITY THAT CANNOT LAWFULLY BE LIMITED.

27. Indemnification

Customer will defend, indemnify, and hold harmless DiscountRouter and its affiliates, officers, directors, employees, and agents from third-party claims arising from Customer Content, Customer's products or downstream services, Customer's violation of law or these Terms, Customer's infringement of third-party rights, or unauthorized account use caused by Customer's failure to reasonably secure credentials.

DiscountRouter will promptly notify Customer of a covered claim and provide reasonable cooperation at Customer's expense. Customer may not settle a claim in a manner that admits wrongdoing by DiscountRouter or imposes non-monetary obligations on DiscountRouter without written consent.

28. Export Controls and Sanctions

Customer may not access or use the Services in violation of U.S. export controls, sanctions, or trade restrictions. Customer represents that it is not prohibited from receiving the Services under applicable law and will not knowingly make the Services available to a prohibited person or territory.

29. Force Majeure

Neither party is liable for delay or failure caused by events beyond its reasonable control, including internet or telecommunications failures, cloud outages, upstream provider outages, cyberattacks, labor disputes, natural disasters, war, terrorism, civil unrest, government action, embargoes, epidemics, power failures, or widespread infrastructure failures. Payment obligations for Services already delivered are not excused.

30. Disputes and Governing Principles

These Terms are governed by applicable U.S. federal law and, where state law governs, by the law of the U.S. state in which DiscountRouter maintains its principal place of business, without regard to conflict-of-laws principles.

Before filing a formal claim, each party will provide written notice describing the dispute and allow at least 30 days for good-faith business resolution.

Except for claims eligible for small-claims court or requests for temporary or injunctive relief concerning intellectual property, confidentiality, security, or unauthorized access, disputes will be resolved by binding arbitration administered by the American Arbitration Association under its Commercial Arbitration Rules. The arbitration may be conducted remotely unless the parties agree otherwise.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, CLAIMS MUST BE BROUGHT ON AN INDIVIDUAL BASIS AND NOT AS A CLASS, CONSOLIDATED, OR REPRESENTATIVE ACTION.

31. Purchase Orders and Customer Paper

Terms printed on or linked from Customer purchase orders, vendor portals, procurement forms, or similar documents do not modify the agreement unless expressly accepted in a writing signed by an authorized DiscountRouter representative.

32. Assignment

Customer may not assign the agreement without DiscountRouter's prior written consent, except to a successor in connection with a merger or sale of substantially all assets that is not a direct competitor and agrees in writing to assume the obligations. DiscountRouter may assign the agreement to an affiliate or in connection with a merger, financing, reorganization, acquisition, or sale of all or substantially all of the relevant business or assets.

33. Notices and Electronic Communications

Customer agrees to receive contractual, billing, security, and operational communications electronically. DiscountRouter may provide notice by email to the account contact, through the account interface, or by posting a notice on the Services where appropriate.

Formal legal notices to DiscountRouter may be sent to sales@discountrouter.ai. Notices are effective when received.

34. General

The parties are independent contractors. Nothing creates a partnership, joint venture, agency, fiduciary, franchise, or employment relationship.

Failure to enforce a provision is not a waiver. If a provision is unenforceable, it will be modified to the minimum extent necessary and the remaining provisions remain effective.

These Terms, together with incorporated policies, order forms, DPAs, and other signed agreements, form the entire agreement regarding the Services and supersede prior discussions on the same subject.

If a signed order form conflicts with these Terms, the signed order form controls for that Customer and subject matter. A DPA controls for conflicts concerning processing of personal data.

35. Changes to These Terms

DiscountRouter may update these Terms prospectively. Material changes, including changes to use restrictions, will be communicated through reasonable notice, such as email or account notice, in addition to publication of the updated Terms. Changes do not retroactively alter accrued payment obligations or signed fixed-term commitments unless agreed in writing. Applicable contractual notice and amendment procedures continue to apply.

September 17, 2026 revision: Sections 2, 7, 9, 13, 14, and 22 clarify account security, incorporate the public Acceptable Use Policy, prohibit token and model-access resale and third-party routing, and address circumvention and proportionate enforcement. This section describes the revision and does not override the agreement hierarchy in Section 34.

Contact

DiscountRouter sales@discountrouter.ai discountrouter.ai

Catalog & Provider Disclosure Update

DiscountRouter | Updated September 17, 2026 | discountrouter.ai

This update accompanies the attached document. It updates model-catalog references and clarifies provider disclosures wherever those subjects appear in the attached terms, policies, notices, or addenda. All other provisions remain unchanged. It does not modify an existing signed agreement except through that agreement's applicable amendment procedure.

1. Current customer offerings

Model company / family	Customer offerings
OpenAI	GPT-6 Astra; GPT-5.6 Sol, Terra, Luna; GPT Image 2
Anthropic	Claude Fable 5.1; Claude Opus 5; Claude Opus 4.8; Claude Sonnet 5
xAI	Grok 4.6; Grok 4.5
Z.ai	GLM 5.3; GLM 5.3 Flash
Moonshot	Kimi K3
DeepSeek	DeepSeek V4.1 Flash

These offerings form the customer catalog. Model capabilities, context windows, rate limits, modalities, pricing, and upstream availability may differ. A selected model is not silently substituted. Technical model identifiers and any agreed production requirements are specified in the applicable account documentation or commercial agreement.

2. Names and independence

The names above identify the model companies or families associated with the offerings. They do not assert that each company contracts directly with DiscountRouter, acts as a subprocessor in every arrangement, or endorses DiscountRouter. Provider and model names remain the property of their respective owners.

Provider & Data-Handling Clarifications

3. Request recipients and routing

Depending on the selected model and route, request content and necessary technical metadata may be processed by model providers, upstream hosting or routing service providers, and infrastructure providers involved in delivering that request. Requests are not necessarily sent directly to the named model developer. Not every listed company receives every request.

4. Privacy and data processing

The model-company references in this update are OpenAI, Anthropic, xAI, Z.ai, Moonshot, and DeepSeek. The Privacy Policy's disclosures concerning selected model providers and service-provider categories apply to the applicable recipients involved in processing a request. This model list is not an exhaustive inventory of infrastructure vendors or a contractual subprocessor register.

A party's role as a controller, processor, service provider, or subprocessor depends on the actual processing arrangement and applicable agreement, not simply on its inclusion in the catalog. Applicable DPA authorization, notification, and data-protection provisions continue to apply; this update does not waive them.

5. Data-handling commitments

Catalog listings do not imply that all models, intermediaries, telemetry, or business records have the same retention or training treatment. Customers should confirm the applicable option, provider terms, and any contractual retention commitments before submitting sensitive or regulated information. This catalog update does not establish a new retention period or change existing content-handling commitments.

6. Scope across the legal documents

These clarifications apply to model and provider descriptions in the Terms of Service, Privacy Policy, Data Processing Addendum, and the accompanying Legal & Trust Pack, including its Third-Party Providers & Subprocessors Policy and AI Routing & Model Transparency Notice. Existing fees, liability provisions, privacy rights, security commitments, and enterprise SLA conditions are otherwise unchanged.

7. Questions

For the applicable model identifier, route-specific processing information, provider details, or commercial terms, contact sales@discountrouter.ai.

DiscountRouter is independent and is not affiliated with or endorsed by the named model companies.